

Ref: FOI 003

05 May 2020

Dear Requestor

Request made under the Freedom of Information Act 2000

On 21 April 2020 you sent a request, made under the Freedom of Information Act, relating to IT suppliers. I now provide this information as an attachment.

I trust that this is the information you require and that your request has been fully discharged.

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Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are unhappy with this response, you are entitled to request an internal review of our decision, handled where possible by a member of staff not directly involved in the initial decision. If you wish to request such a review, please write direct to the Data Protection Officer, NHS Dorset, Ground Floor, West Wing, Vespasian House, Barrack Road, Dorchester DT1 1TG. We aim to deal with requests for internal review within three weeks of receipt, although where the issues involved are very complicated this period may be extended up to a total of six weeks.

If you have queries about this response, please do not hesitate to contact me quoting the above reference number.

Yours sincerely

Signature Removed

Paddy Baker
Data Protection Officer
NHS Dorset Clinical Commissioning Group

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Q1:

Does the trust outsource and use 3rd party suppliers under any of the following 3 categories?

- IT Hardware/Software.
- IT Support.
- IT Services and communication.

Response:

The CCG maintains manufacturer support for all of its own key information systems and does not generally look for 3rd party support to back this up, unless it is to provide extended support for devices or systems that have gone end of life and cannot be supported by the manufacturer. However normally the CCG would look to upgrade/decommission or migrate away from systems that no longer maintain manufacturer support.

The CCG does have a 3rd party support contract for Servicedesk and strategic support for primary care.

2:

If so who are the suppliers/resellers used and what has the spend been with them in the last 6 months?

Response:

Healthcare Computing – service desk and strategic support for primary care £120,879
Phoenix Ltd – extended support and maintenance for Dell Servers £630

Q3:

Who are the contacts/procurement in the trust to speak with in order to get added as an IT supplier to the trust?

Response:

The CCG does not maintain a list of preferred suppliers but will advertise any Contract Notices in line with the Dorset CCG Standing Financial Instructions and the Public Contracts Regulations 2015 Act requirements which will include using approved Procurement Frameworks where appropriate. Further details can be obtained from the procurement team on Dps@rbch.nhs.uk.

Q4:

Who are the IT managers in the trust in place and their contact details?

Response:

IT Infrastructure manager dccg.support@dorsetccg.nhs.uk