NHS DORSET CLINICAL COMMISSIONING GROUP GOVERNING BODY MEETING

PAITENT AND PUBLIC INVOLVEMENT ANNUAL REPORT 2019/20

| Date of the meeting | 15/07/2020 |
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| Author | B Norman, Head of Engagement and Communications |
| Sponsoring Board member | K Taylor, Lay Member for Patient and Public Involvement |
| Purpose of Report | The Patient and Public Involvement (PPI) Annual Report provides a public facing summary of the involvement activity that has taken place between 1 April 2019 and 31 March 2020. |
| Recommendation | The Governing Body is asked to note the report. |
| Stakeholder Engagement | Engagement with patients, the public, community and voluntary groups has been key to the production of this year's report. |
| Previous GB / Committee/s, Dates | Previous year's PPI report. |

Monitoring and Assurance Summary

| This report links to the following Strategic Objectives | Prevention at Scale Integrated Community and Primary Care Services One Acute Network Digitally Enabled Dorset Leading and Working Differently | | | | |
|--|---|-----------------|-----------------------------|--------------|--|
| | Yes Any action | | Any action | on required? | |
| | | res [e.g. ✓] | Yes Detail in report | No | |
| All three Domains of Quality (Safety, Quality, Patient Experience) | | √ | | ✓ | |
| Board Assurance Framework Risk Register | | √ | | ~ | |
| Budgetary Impact | | ✓ | | ✓ | |
| Legal/Regulatory | | ✓ | | ✓ | |
| People/Staff | | ✓ | | ✓ | |
| Financial/Value for Money/Sustainability | | ✓ | | ✓ | |
| Information Management &Technology | | ✓ | | ✓ | |
| Equality Impact Assessment | | ✓ | | ✓ | |
| Freedom of Information | | ✓ | | ✓ | |

| the matters above, as indicated |
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Initials: BN

1. Introduction

- 1.1 The Patient and Public Involvement (PPI) Annual Report provides a public facing summary of the involvement activity that has taken place between 1 April 2019 too 31 March 2020.
- 1.2 The report seeks to highlight some of the highlights in terms of involvement that have taken place during this time, ranging from the CCG's rating in the NHS England and NHS Improvement Assessment Framework to its impact in engaging with a range of community groups.
- 1.3 As well as focusing on feedback from our partners, the report seeking to demonstrate the outcomes of the view seeking that has taken place. For example, as the report illustrates, as a result of consultation feedback on the Dementia review, changes were made to the final options.
- 1.4 Infographics have been used in this year's report to show the outcomes and impact of the involvement work that has taken place in an accessible, and easy-to-understand format.

2. Conclusion

- 2.1 The 19/20 PPI report provides a summary of some of the great progress that has taken place in involving patients and the public.
- 2.2 The Governing Body is asked to **note** the content of this report.

Author's name and Title: Ben Norman, Head of Engagement and

Communications

Date: 22 June 2020

Telephone Number: 01305 368046

| APPENDICES | | |
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| Appendix 1 | Patient and Public Involvement Annual Report 2019/20 (due to the size of the Annual Report, please access via the link above or directly on the Dorset CCG web page for the 15 July 2020 Governing Body meeting (Part 1)). | |