

**NHS DORSET CLINICAL COMMISSIONING GROUP
GOVERNING BODY MEETING**

SAFEGUARDING ADULTS AND CHILDREN'S ANNUAL REPORT UPDATE

Date of the meeting	15/07/2020
Author	L Plastow, Head of Safeguarding
Purpose of Report	This report provides an update on safeguarding across Dorset
Recommendation	The Governing Body is asked to note the report.
Stakeholder Engagement	N/A
Previous GB / Committee/s, Dates	The last Annual safeguarding report was submitted to Governing Body in May 2019. A six-month update was supplied in November 2019.

Monitoring and Assurance Summary

This report links to the following Strategic Objectives	<ul style="list-style-type: none"> • Prevention at Scale • Integrated Community and Primary Care Services • Digitally Enabled Dorset • Leading and Working Differently 		
	Yes [e.g. ✓]	Any action required?	
		Yes Detail in report	No
All three Domains of Quality (Safety, Quality, Patient Experience)	✓		✓
Board Assurance Framework Risk Register	✓		✓
Budgetary Impact	✓		✓
Legal/Regulatory	✓		✓
People/Staff	✓		✓
Financial/Value for Money/Sustainability	✓		✓
Information Management & Technology	✓		✓
Equality Impact Assessment	✓		✓
Freedom of Information	✓		✓
I confirm that I have considered the implications of this report on each of the matters above, as indicated	✓		

Initials :LP

1. Introduction

- 1.1 This annual joint Children and Adult Safeguarding report provides an overview of the safeguarding activity across NHS provided and funded services. The purpose of the report is to assure the Governing Body that it is meeting its statutory functions.
- 1.2 NHS Dorset Clinical Commissioning Group (CCG) has a statutory duty under the Children's Act (1989, 2004) and the Care Act (2014) to provide assurance that all Health Care Services commissioned, contracted and provided have robust processes in place to safeguard adults and children from abuse, harm and neglect. The CCG also has a statutory duty to be involved within Safeguarding Adult Reviews (SAR) Children's Serious Practice Reviews (CSPR) and Domestic Homicide Reviews (DHR).

2 CCG Safeguarding Assurance

- 2.1 Dorset CCG as an organisation is compliant with its statutory requirement for children and adult safeguarding.
- 2.2 The Governing Body received its annual safeguarding update training in February 2020.
- 2.3 The CCG has not been involved in any statutory inspections this year,

3. Adult Safeguarding

- 3.1 Societal changes are seeing an increasing trend in domestic abuse (coercion and control), county lines, criminal exploitation and human trafficking.
- 3.2 In response to managing high risk cases, a Multi-Agency Risk Management Meeting is convened to consider how all agencies can work together to mitigate risks identified. The Safeguarding Adult Board (SAB) undertook an Audit of MARM process, although findings are still to be disseminated due to Covid 19.
- 3.3 There remains effective working relationships with our multi-agency partners to manage risk, share intelligence and work together to protect the most vulnerable.
- 3.4 The main theme of the safeguarding concerns across the whole county including Dorset, Bournemouth and Poole continues to be neglect and acts of omission within care providers including care homes with and without nursing. There is close collaboration within the nursing and quality team to mitigate risk through quality improvement.

4. Children Safeguarding

- 4.1 The Pan Dorset Safeguarding Partnership is the overarching body that leads on the strategic vision for safeguarding children across Dorset. This partnership is made up of Executive Level members from Dorset Local

Authority, Bournemouth, Christchurch and Poole Local Authority, the Police and the CCG.

- 4.2 The delivery of services in the two Local Authority Areas are place-based whereas the CCG and Police remain Pan-Dorset. This has led to some challenges as the two LA's embed new structures, roles and relationships. However, throughout the changes the focus has been maintained on the welfare and protection of children and their families.
- 4.3 During Quarter 3, (the last data available) there were 5680 contacts to social care across Dorset, BCP has seen an increase in number, whereas Dorset has seen a reduction in contacts to 2059. Allowing for population differences, the rate of contacts received in each local authority is very different. Although due to differences in recording, the figures are not comparable. There are plans to develop the Front Door services in both BCP and Dorset which will improve response to safeguarding concerns.
- 4.4 The number of young people abusing their parents pan-Dorset, was up by 40.5% compared to the previous quarter with a total of 52 incidents pan-Dorset and is an area that is being closely monitored.
- 4.5 A total of 41 child protection medical assessments were undertaken pan-Dorset during Quarter 3, a decrease of 25.5% from 55 in the previous quarter. Poole Hospital consistently carries out more than twice as many assessments as Dorset Hospital. Further work needs to be undertaken to understand why this is the case.
- 4.6 At the end of Quarter 3 there were 328.4 children in need per 10,000 population in Dorset, and 343.4 in BCP. The rate in BCP is higher than the England (334.2) and South West (322.7) average rates, whilst Dorset is now above the regional average. This is of significance to health for many of our health services support these families in order to prevent escalation to child protection or care proceedings.
- 4.7 The two Specialist Child Protection Nurses have continued to provide a service in representing health at Child Protection conferences where there is no health engagement by universal services. These roles will be reviewed in 20-21, with a view to redesigning their roles to provide support to primary care networks.

5. Safeguarding Training

- 5.1 Various safeguarding training packages have been offered across Primary Care and NHS providers throughout the year. The focus of the training is aligned to the learning from the local SCRs, SARs and DHRs.
- 5.2 The vision as safeguarding is embedded within the ICS is to develop a single training strategy with an emphasis on outcomes rather than delivery. The publication of the RCPCH "Adult Safeguarding: Roles and Competencies for Health Care Staff" in August 2018 and an updated version of "Safeguarding

Children and Young People: Roles and Competencies for Health Care Staff' in January 2019, has increased the training load for staff particularly those requiring Level 3 training.

- 5.3 The Serious Case Review on 'Harry' recommended learning from this case should be widely disseminated and inform single and multi-agency training. It should ensure that understanding and mitigating risk be a key focus of the training.

6. Safeguarding Services

6.1 Multi-Agency Safeguarding Hub (MASH)

The MASH has continued to function across both Local Authorities and is effective in its delivery. However, the model is resource intensive and differs from many other MASH's nationally in that all cases open to a social worker are also processed through MASH. Domestic violence forms continue to be sent directly to providers from the MASH which is seen as best practice

6.2 Child Exploitation (CE) MASH moderation

The CCG funding for an additional £30k invested in the MASH Health team, to allow health information to gathered as part of the CE Risk Assessment process and to provide expertise in the moderation of risk for all Child Exploitation Multiagency referrals, has worked well. However, the intelligence remains in the MASH and the process of gathering information is resource intensive. In 20-21, the safeguarding Partnership have highlighted child and criminal exploitation to be a priority and to consider various evidence-based models.

6.3 Mental Capacity Act

- 6.3.1 The Mental Capacity Act (MCA) Bill has progressed through parliament during 2018 /19 and has received Royal Assent. The revised act will have a major impact on NHS hospital providers, Continuing Health Care and Care Home providers. These three groups will become the responsible bodies for the authorisation of the new Deprivation of Liberty safeguards.

- 6.3.2 The national implementation of the Liberty Protection Standards has been delayed and to date there is no date for publication of 'The Code of Conduct'. Implementation will impact on both the CCG and providers as accountable bodies.

- 6.3.3 The CCG Safeguarding Team are working in collaboration with the Dorset MCA and CHC team act when necessary on the requirements for training, workforce development and statutory duties. It is expected this will have significant financial risks and possible reputational risks.

6.4 Domestic Abuse (DA)

6.4.1 There was a total of 3,685 domestic abuse incidents pan-Dorset in Quarter 3, a reduction of 12.6% compared to the previous quarter. Children were present at 31.5% of the incidents in BCP and 26.3% of the incidents in Dorset, which was very similar to the previous quarter.

6.4.2 There have been eight Domestic Homicide reviews this year of which only three have been completed. Among the recommendations for health care services include identification of risk, signposting, and appropriate referral to Multi Agency Risk Management Conference (MARAC) including following up any actions.

6.4.3 In response to the number of domestic homicides in Dorset, the Local Authority (LA) in partnership with Police, Health and You First Domestic Abuse services undertook a pilot of managing very high-risk cases daily. The pilot was well received but was resource intensive for both the Police and Health. A more streamlined process is being implemented through use of shared digital recording systems to maintain sustainability.

6.4.4 In Bournemouth, Christchurch and Poole, their Multi-Agency Risk Assessments are undertaken weekly and are independently chaired, which is seen as best practice.

6.5 PREVENT

PREVENT remains a high priority for the country. All NHS providers submit quarterly PREVENT data to the Home Office, which includes their training figures. It is no longer mandatory to provide the CCG with Prevent data, however the data has been requested by the CCG for 20-21

6.6 Modern Day Slavery and Human Trafficking

Modern Day Slavery and Human Trafficking also remain priorities for the wider community. There have been no reported cases made known to health of children or adults' risk being trafficked across Dorset. This work will be led through work on contextual safeguarding which includes all forms of exploitation in 2020-21

6.7 Female Genital Mutilation (FGM)

There have been no reported cases of children being subjected to FGM during last six months.

6.8 Child Protection Information System (C-PIS)

The C-PIS project will link the IT systems used across health and social care to better share information securely to protect vulnerable children. There continues to be issues with regard to implementation in Urgent Treatment Centres and this is an area of work the CCG will prioritise in 20-21 as CP-IS is rolled out throughout community and primary care.

6.9 Named Safeguarding Lead GPs

- 6.9.1 The quality assurance visits continue to all GP practices to review their safeguarding arrangements. This aligns with the requirements of the Section 11 compliance for children safeguarding and the outcomes from the CQC reports and inspections. Over 88% of all practices have been visited to date. These visits continue to be well received, and all GP practices now have a lead safeguarding GP and a lead for Domestic Abuse.
- 6.9.2 There are early signs that the development of the Clinical Commissioning Local Improvement Plan (CLIPP) has improved General Practice response to writing safeguarding reports and has also improved the quality of the reports
- 6.9.3 The named GPs and Designated Nurses for both adults and children have supported the implementation of the section 11 across Southwest South supported by the CCG communications team and includes adults and children's safeguarding requirements.

7. **Safeguarding Adult Reviews (SAR)/Serious Case Reviews (SCR) Case Audits/Whole Service Reviews**

- 7.1 Due to the confidential nature of these reviews a separate report is presented to part two of the Governing Body regarding the progress of DHRs, SARs and SCRs activity across the whole of Dorset.

8. **Serious Incident Investigations/ Managing Allegations**

- 8.1 All serious incident investigations are triangulated with any safeguarding requirements. All health providers continue to take their own responsibility for managing allegations of staff, whilst the CCG report any allegations from Primary Care into NHS England for review in line with the performer's requirements.

9. **External Inspections and Reports**

- 9.1 There have been no external inspections this year in relation to safeguarding

10. **NHS England South West South Safeguarding**

- 10.1 The CCG safeguarding team are all members of both the SW safeguarding networks as well as appropriate national networks related to their area of expertise.

11. Objectives for 2019/20

Objective	Progress	Actions
Early Intervention and Prevention across the whole Health and Social care system, this is part of a national work stream to ensure we have a consistent early help arrangements including the newly commissioned Public Health Nursing 0-19 years' service	This objective has been started however progress has been limited due to changes in Local Authority structures. The Public Health Nursing Service has been commissioned, however there is minimal capacity in school nursing and to date there is no evidence to suggest this new model has increased Early Help Offer	In 20/21 both Local Authorities have developed an integrated front door and strengthened their Early Help response. Further work needs to be done to evaluate the Early Help offer and to risk assess the impact
Making Safeguarding Personal – to be assured that adults are involved within and through the safeguarding process with their desired outcomes recorded as a priority	This has happened and adult safeguarding processes reflect the philosophy of 'Making Safeguarding Personal'.	No further action
Domestic Abuse – to ensure the implementation of the recommendations from the Domestic Homicide Reviews are embedded across primary care and NHS providers	The recommendations from the DHR's have been cascaded and shared with all primary care staff and NHS providers	Through the Quality Assurance sub-group of the Adult Safeguarding Boards, there will need to be evaluation of the impact the recommendations have made and this in turn fed back to the Community Safety Partnerships.
Domestic Abuse – to review the progress of the Domestic Abuse draft Bill through parliament and to seek assurance	Not yet statute	

NHS providers are aware of any imminent changes		
Review of the Mental Capacity Act and Liberty Protection Safeguards – to support the implementation of the new requirements and gain assurance of its application across the Dorset health system from 2020	Awaiting Code of Conduct, all plans in place and multi-agency working groups ready to respond.	
Sexual Violence and Harmful Sexual Behaviour - support priority identified by the local authorities to ensure all partners are fully engaged in improvement projects	This is a priority area and all partners are fully engaged	No further action
Adult and Child Exploitation – to understand the extent of the issues locally and to embed the multi-agency systems and processes identified in the JTAI improvement actions	This has been slow to progress with changes in LA Structures and existing systems have been refreshed	New tactical groups now in place to take this work forward
Interfamilial sexual abuse; this continues to be identified as an area for improvement in training and assessments for professionals and the aim is to improve professional	This area of work has not been progressed	In 2020/21 the ICS Training Strategy is to be refreshed which will address this objective

confidence to families who do not disclose risk within households		
Support identification and management of adolescents with violent and disruptive behaviour which remains a key priority for both local authorities as part of the Community Safety Partnerships	This remains a key area of risk and new contextual safeguarding teams have been established to address this area of risk	Further work on transitions and managing adolescent behaviour and violence is planned
Child Protection Information Sharing (Phase 2) – work to enable Dorset IT systems to support information sharing as part of the further development and roll out of CP-IS.	There has been very slow progress with regards to this specifically in response to Urgent Treatment Centres.	It is anticipated that this will be resolved by August 2020

12. Objectives for 2020 /21

- 12.1 Work will continue to align the children and adult safeguarding agendas with a focus on
- Outstanding objectives from 2019/20
 - Review existing systems and structures to streamline and reduce duplication
 - Develop innovative models of safeguarding with Partners, using digitalisation
 - Develop safeguarding dashboard to inform future strategy
 - Improving intelligence and information sharing across ICS
 - Listening and including the voice of Service Users in safeguarding planning
 - Early Intervention and Prevention across the whole Health and Social Care system with a focus on preventing children coming into care.
 - Delivering recommendations of the Domestic Abuse Bill 2019-21.
 - Implementing Liberty Protection Standards
 - Working in partnership with multi-agency partners

13. Conclusion

- 13.1 The CCG has embraced several opportunities in 2019-20, with changes in statute impacting on accountability and changes within the internal structure of the safeguarding team. The CCG considers itself to be in a better place to represent the health needs of those who require safeguarding, to embed safeguarding within the ICS and to meet its statutory obligations.

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