

**NHS DORSET CLINICAL COMMISSIONING GROUP**  
**GOVERNING BODY MEETING**  
**CORPORATE OBJECTIVES 2020 - 2021**

<b>Date of the meeting</b>	15/07/2020
<b>Author</b>	E Parson - Deputy Director of Engagement and Development
<b>Sponsoring Board member</b>	T Goodson - Chief Officer
<b>Purpose of Report</b>	To present to the Governing Body the corporate objectives for 2020–2021.
<b>Recommendation</b>	The Governing Body is asked to <b>approve</b> the corporate objectives for 2020-2021.
<b>Stakeholder Engagement</b>	Staff across the organisation have been fully engaged in setting the objectives locally through directorate discussions and through the People and Culture Champions.

**Monitoring and Assurance Summary**

<b>This report links to the following Strategic Principles</b>	<ul style="list-style-type: none"> <li>• Services designed around people</li> <li>• Preventing ill health and reducing inequalities</li> <li>• Sustainable healthcare services</li> <li>• Care closer to home</li> </ul>		
	<b>Yes</b> [e.g. ✓]	<b>Any action required?</b>	
		<b>Yes</b> Detail in report	<b>No</b>
All three Domains of Quality (Safety, Quality, Patient Experience)	✓		✓
Board Assurance Framework Risk Register	✓		✓
Budgetary Impact	✓		✓
Legal/Regulatory	✓		✓
People/Staff	✓	✓	
Financial/Value for Money/Sustainability	✓		✓
Information Management & Technology	✓		✓
Equality Impact Assessment	✓		✓
Freedom of Information	✓		✓
<b>I confirm that I have considered the implications of this report on each of the matters above, as indicated</b>		✓	

Initials: EP

## 1. Introduction

- 1.1 The purpose of this report is to present to the Governing Body the corporate objectives for 2020 to 2021. These were due to be submitted to the May 2020 Governing Body meeting, but their development was delayed due to the current pandemic and the ability of the organisation to fully engage and involve colleagues in their development.
- 1.2 The Governing Body is asked to approve these objectives.

## 2. Report

- 2.1 The CCG is committed to setting objectives which are informed and developed by staff and which set the direction and ambition for the organisation. Whilst the objectives are set for the next 12 months, many of the programmes of work will continue past 12 months in line with national and local guidance.
- 2.2 The corporate objectives for 2020 to 2021 have been produced following engagement and involvement with staff at a directorate level, through the People and Culture Champions and following feedback from Governing Body members.
- 2.3 The corporate objectives are underpinned with directorate, team and individual objectives which connect the work of every staff member to the wider ambition and direction of the organisation. The more detailed directorate objectives are set out in Part 2 for noting.
- 2.4 In developing these objectives, due consideration has been given to ensure they:-
  - align to the Sustainability and Transformation Plan for Dorset;
  - consider the developing Integrated Care System vision and priorities work;
  - take into account the recovery programme of work in light of the current pandemic;
  - are set out in line with the three roles of the CCG; statutory and core functions and responsibilities, commissioning role and transformation.
- 2.5 To support the delivery of these objectives, a series of next steps have been identified as follows;
  - Establish a task and finish group to discuss the objectives and programmes of work across the organisation and to identify the shared priorities;
  - Identify any gaps in resource and/or capabilities, and/or establish a movement of staff to different programmes of work to support the delivery of the priorities identified;

## 8.2

- Connect and align the corporate objectives to the assurance framework and supporting risk register;
  - Identify the programmes of work requiring supporting key performance indicators to monitor progress.
- 2.6 Furthermore, a review the CCG's Performance meeting is also taking place to ensure appropriate oversight and scrutiny of the performance in the system, the performance of the CCG and operational CCG matters.
- 2.7 To ensure these objectives are embedded across the organisation, by the end of August an interactive landing page will be created on #FYI. This will bring the objectives to life for staff, highlight progress and show the work staff are delivering.
- 2.8 The corporate objectives will also be accessible to the public through the CCG's internet page.

### 3. Conclusion

- 3.1 The Governing Body is asked to **approve** these objectives.

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: Development  
**Date** : 24 June 2020  
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<b>APPENDICES</b>	
<b>Appendix 1</b>	<b>Corporate Objectives 2020 to 2021</b>

# We are **NHS Dorset CCG**

## Supporting people to live healthier lives

NHS Dorset CCG will uphold our corporate values by empowering staff to work collaboratively, respecting individual choices and working to create an environment where staff feel able to challenge.

**I am courageous**

I will be ambitious, take informed risks, listen to and support challenge.

**I am responsible**

I will use the trust placed in me to be reliable and consistent in my work.

**I am responsive**

I am committed to listening to others and understanding the actions required of me.

**I am honest**

I will be open and honest whilst respecting the feelings of others.

**I am collaborative**

I will champion an open, non-discriminatory work environment by listening to and respecting other views.

**I am caring**

I will support and encourage people to share their ideas by showing respect and acting fairly.

# We are **NHS Dorset CCG**

## Supporting people to live healthier lives

### We aim to **improve the health and wellbeing of the local population**

We aim to support people to make informed choices about their health and wellbeing.

We aim to develop services that meet the needs of everyone, that are safe, and that support people's wellbeing.

We aim to work with our partner organisations to ensure people in Dorset have equitable access to services.

We aim to actively seek to understand and reduce health inequalities in Dorset.

### We aim to **work together as a team**

We aim to ensure we connect and work together within the organisation, and more widely with our partners, to strengthen our approach in Dorset.

We aim to engage and involve people in decisions which affect them.

We aim to understand the needs of others and help to manage their expectations.

### We aim to **develop the way we work**

We aim to look at ways of working differently to create an even better working environment.

We aim to celebrate our successes and respect and learn from each other.

We aim to recognise and encourage behaviours consistent with our values.

We aim to support people to respond and adapt to changes affecting the NHS and our organisation.

# We are NHS Dorset CCG

## Supporting people to live healthier lives

**We are** **courageous**  
**caring**  
**collaborative**  
**honest**  
**responsible**  
**responsive**

NHS Dorset CCG will uphold our corporate values by empowering staff to work collaboratively, respecting individual choices and working to create an environment where staff feel able to challenge.

**We aim to**  
improve the health and wellbeing of the population locally

**We aim to**  
work together as a team

**We aim to**  
develop the way we work

	Statutory and Core Functions and Responsibilities	Commissioning	Transformation
<b>Health &amp; Wellbeing</b>  <b>We will</b>	Provide an inclusive environment that recognises and values all staff.  Strengthen the involvement of staff in the design and delivery of how we work.	Engage and involve the public, our partners and our staff in service review and redesign.  Encourage sustained behaviour change in how people live their lives and how we promote self-care.	Work with our ICS partners to develop a public service vision for the future.  Review the vision and principles of the Clinical Services Review to inform programme recovery across Dorset.
<b>Care &amp; Quality</b>  <b>We will</b>	Ensure service delivery meets national and local benchmarks and all quality and safety standards.  Work with our ICS partners to identify services that require improvement.  Actively seek to understand and reduce health inequalities in Dorset.	Engage and involve the public, our partners and our staff to ensure the right services are commissioned to meet local needs.  Hold ourselves and our partners to account for the delivery of safe, sustainable services that meet local needs.	Contribute to the growth of Dorset's ICS by leading in support of partnership working and collaboration.  Contribute to the development of Dorset ICS's vision and values.
<b>Finance &amp; Efficiency</b>  <b>We will</b>	Standardise processes and procedures to increase efficiency.  Ensure policies and procedures are meaningful, effective and in line with legislation.	Set the direction and monitor progress through objectives and performance indicators.  Ensure quality, value and efficiency of services through all stages of commissioning.  Support and champion collaboration.	Develop the skills and capabilities of Dorset's ICS workforce to encourage innovation.  Help strengthen an ICS governance structure.  Gather intelligence and insight to inform how we work internally and as part of the ICS.  Develop and agree a financial strategy that achieves and maintains financial balance throughout the NHS in Dorset.