

Ref: FOI 124

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13 September 2019

Dear Requestor

Request made under the Freedom of Information Act 2000

On 5 September 2019 you sent a request, made under the Freedom of Information Act, relating to translation services. I now provide this information as an attachment.

I trust that this is the information you require and that your request has been fully discharged.

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Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are unhappy with this response, you are entitled to request an internal review of our decision, handled where possible by a member of staff not directly involved in the initial decision. If you wish to request such a review, please write direct to the Data Protection Officer, NHS Dorset, Ground Floor, West Wing, Vespasian House, Barrack Road, Dorchester DT1 1TG. We aim to deal with requests for internal review within three weeks of receipt, although where the issues involved are very complicated this period may be extended up to a total of six weeks.

If you have queries about this response, please do not hesitate to contact me quoting the above reference number.

Yours sincerely

Signature Removed

Paddy Baker
Data Protection Officer
NHS Dorset Clinical Commissioning Group

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Q1:

Face-to-face spoken interpreting – historic usage over the last 12 months.

- a. Please provide a breakdown of languages by number of times requested
- b. What was the total amount spent on face-to-face spoken interpreting services?
- c. Please provide a list of the CCG's current provider(s) of this service

Response:

I can advise that NHS Dorset CCG does not hold the information requested. NHS England and individual health providers commission interpreting services, directly. To obtain the information you require, you will need to make your request to NHS England at:

england.contactus@nhs.net (Please write "Freedom of Information" in the subject line)

Southampton (Dorset Only)
Oakley Road
Southampton
Hampshire
SO16 4GX

Q2:

Face-to-face non-spoken (i.e. BSL) interpreting – historic usage over the last 12 months.

- a. Please provide a breakdown of non-spoken communication languages by number of times requested
- b. What was the total amount spent on face-to-face non-spoken interpreting services?
- c. Please provide a list of the CCG's current provider(s) of this service

Response:

Please see response to Q1.

Q3:

Telephone interpreting for spoken languages – historic usage over the last 12 months.

- a. Please provide a breakdown of languages by number of times requested or minutes interpreted.
- b. What was the total amount spent on telephone interpreting for spoken languages?
- c. Please provide a list of the CCG's current provider(s) of this service

Response:

Please see response to Q1.

Q4:

Translation services – historic usage over the last 12 months.

- a. Can you provide a breakdown of languages by number of times requested?
- b. What was the total amount spent on translation services?
- c. Please provide a list of the CCG's current provider(s) of this service

Response:

Please see response to Q1.

Q5:

Number of GP practices, dental practices, optometry practices and pharmacies.

Response:

a)	How many GP practices does the CCG have?	81
b)	How many dental practices does the CCG have?	*NHS E
c)	How many optometry practices does the CCG have?	*NHS E
d)	How many pharmacies does the CCG have?	There are currently 148 pharmacies within the geography of Dorset CCG. However there are pending consolidation applications with NHS England. For an up to date number see the *pharmacy needs assessment (PNA) and its subsequent supplementary statements. https://www.publichealthdorset.org.uk/our-partners/

*Dental and Optometry is managed by NHS England.

*We also hold 15 contracts with palliative care pharmacies.