



## **Dorset Clinical Commissioning Group**

Vespasian House  
Barrack Road  
Dorchester  
Dorset  
DT1 1TG

Tel: 01305 368900  
Fax: 01305 368947  
[www.dorsetccg.nhs.uk](http://www.dorsetccg.nhs.uk)

Ref: FOI 094

13 August 2019

Dear Requestor

### **Request made under the Freedom of Information Act 2000**

On 30 July 2019 you sent a request, made under the Freedom of Information Act, relating to mental health crisis resolution. I now provide this information as an attachment.

I trust that this is the information you require and that your request has been fully discharged.

Any information supplied to you is protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other re-use, for example commercial publication and subscription charge, would require the permission of the copyright holder.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are unhappy with this response, you are entitled to request an internal review of our decision, handled where possible by a member of staff not directly involved in the initial decision. If you wish to request such a review, please write direct to the Data Protection Officer, NHS Dorset, Ground Floor, West Wing, Vespasian House, Barrack Road, Dorchester DT1 1TG. We aim to deal with requests for internal review within three weeks of receipt, although where the issues involved are very complicated this period may be extended up to a total of six weeks.

If you have queries about this response, please do not hesitate to contact me quoting the above reference number.

***Signature Removed***

Yours sincerely

**Paddy Baker**

Data Protection Officer

NHS Dorset Clinical Commissioning Group

**Reference: FOI 094**

**Q1:**

Can you please provide the names and catchment areas served of the mental health crisis resolution / home treatment teams (a mental health service that provides rapid response and/or intensive home treatment for people in crisis) that you commission? Please include services that are only available to specific demographics (children and young people, working age adults, older adults, and dementia).

**Response:**

The Crisis Home treatment teams have recently been reconfigured in to the Mental Health Acute Care Pathway (ACP).

The Crisis support is part of the ACP's Connection Service. The Connection is accessed via 111 and is available 24/7. The Connection provides telephone support for people in self defined crisis and can see people face to face within 4 hours when required. There is also access to peer specialists and the Connection can be a gateway to other parts of the ACP for example the Retreats and Community Front Rooms.

The Home Treatment Teams cover the Dorset Council and BCP Council areas. The Dorset team is based at Forston Clinic and the BCP team is based at St Ann's.