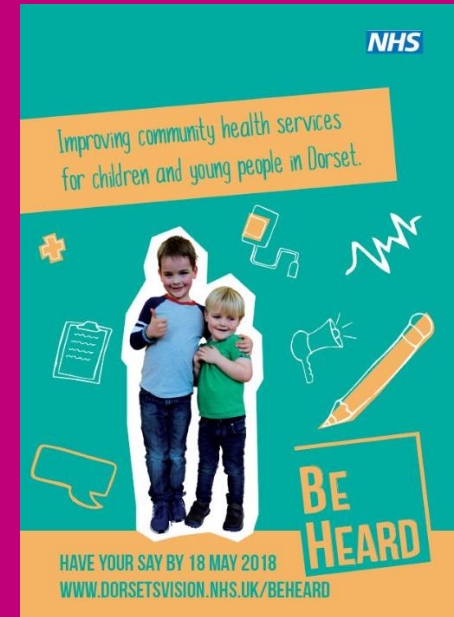


IMPROVING COMMUNITY HEALTH SERVICES FOR CHILDREN AND YOUNG PEOPLE IN DORSET

We wanted your views on your health services

WE HEARD



- We went out to meet children and young people and youth participation workers across Dorset and together we designed the project 'look' and how we would seek views
- We sent out online, hard copy and easy-read questionnaires and had 541 responses
- We published the report and used it to plan 2 co-production events with local staff and young people
- Together we identified 3 key areas for improvement across all physical health services:

1)Where & when services are provided 2) Communication 3)Relationships

- These themes covered 15 areas of work and the top 3 to work on first are:
 - Language – keep it plain and simple
 - One Care Record – don't make us tell our story lots of times
 - Joined up services – tell everyone where to get the right help from right people

Key message....Make sure all our work links to emotional and mental health services

