



**Dorset
Clinical Commissioning Group**

REF: FOI 023

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13 May 2019

Dear Requestor

Request made under the Freedom of Information Act 2000

On 30 April 2019 you sent a request, made under the Freedom of Information Act, relating to non-emergency patient transport. I now provide this information as an attachment.

I trust that this is the information you require and that your request has been fully discharged.

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Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are unhappy with this response, you are entitled to request an internal review of our decision, handled where possible by a member of staff not directly involved in the initial decision. If you wish to request such a review, please write direct to the Data Protection Officer, NHS Dorset, Ground Floor, West Wing, Vespasian House, Barrack Road, Dorchester DT1 1TG. We aim to deal with requests for internal review within three weeks of receipt, although where the issues involved are very complicated this period may be extended up to a total of six weeks.

If you have queries about this response, please do not hesitate to contact me quoting the above reference number.

Yours sincerely

Signature Removed

Paddy Baker

Data Protection Officer

NHS Dorset Clinical Commissioning Group

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Q1:

How many people accessed the non-emergency patient transport (NEPTS) during the periods below?

Response:

	2015/16	2016/17	2017/18	2018/19
User Numbers	21,591	21,230	19,596	19,167

Q2:

How many people requested access to NEPTS but were refused the service?

Response:

NHS Dorset CCG does not collect this information.

Q3:

Has there been any change in how people access NEPTS during the periods listed?

Response:

There has been no change in how people access NEPTS

Q4:

Have there been changes in the guidance issued to those conducting eligibility assessments?

Response:

There have been no changes in the guidance issued to those conducting eligibility assessments.

Q5:

How many people were reassessed for eligibility for access to non-urgent patient transport service?

Response:

NHS Dorset CCG does not collect this information.

Q6:

What was the outcome?

Response:

Not applicable.