

Guidance Leaflet

CIS MSD 3.3 Repair Smartcard Certificates

- **RA Manager**
- **RA Agent**
- **RA-ID Checker**

REPAIR SMARTCARD CERTIFICATES

Repair Smartcard Certificates

RAM / RA Agents / RA-ID Checkers

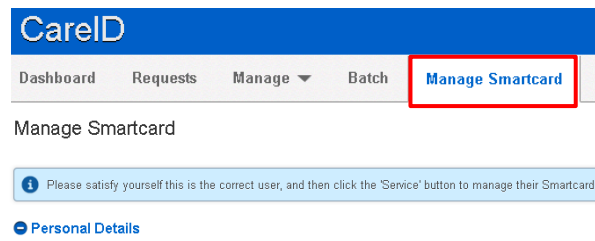
NHS Smartcards contain two digital Certificates stored on the chip; these are valid for two years.

If the user's Certificates have expired (or require renewing) then the Smartcard can be 'repaired' by the RA team, including RA-ID Checkers.

The PASSCODE will be renewed during the process, or the card may be issued locked to allow secure delivery and local assisted unlocking.

Once successfully logged in, the CIS Dashboard 'landing page' will be displayed.

Select 'Manage Smartcard' and place the card to be managed in the **second card reader**; this will then display the user's details.



>> Scroll Down >> **+ Smartcard Details**

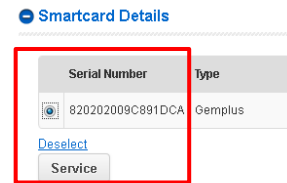
The Smartcard details will be displayed:

Serial Number	Type	Issuance date	Certificate expiry	Cancellation date
820202009C891DCA	Gemplus	16-Jan-2015	16-Jan-2017	Active

Service

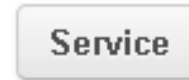
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>> Select card from list >>



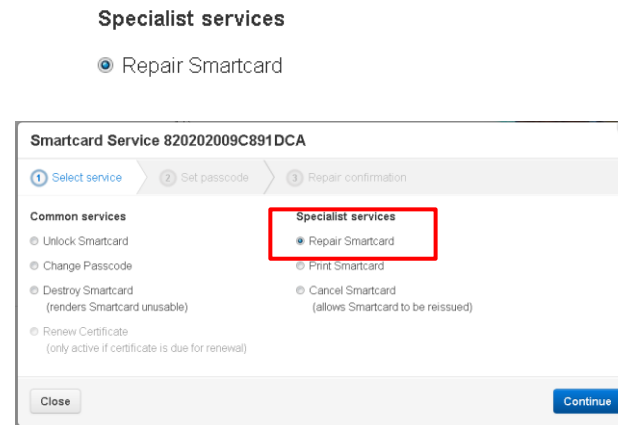
(Use 'Deselect' to 'undo' the selection if necessary)

>> Select Service >>



From this a menu will be displayed for the available selection.

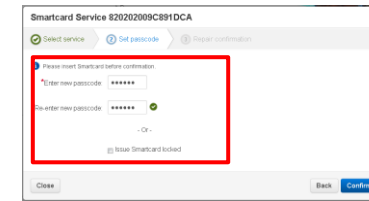
>> Select Menu Option >>
Repair Smartcard >>



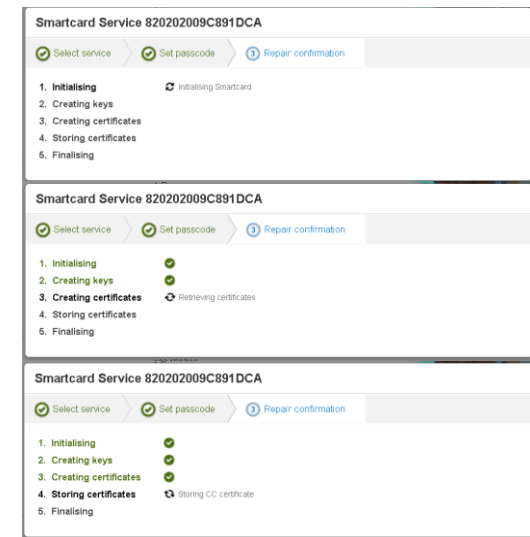
>> Click Continue >>



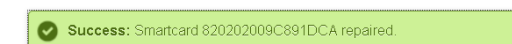
>> User enters a PASSCODE Twice >>
OR the card can be issued Locked!



The system will generate the required certificate pair which will be shown by the rotating icon.



Successful Repair will be indicated:



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