

**NHS DORSET CLINICAL COMMISSIONING GROUP
GOVERNING BODY MEETING
SAFEGUARDING ADULTS ANNUAL REPORT UPDATE**

Date of the meeting	16/11/2016
Author	V Cooper, Designated Adult Safeguarding Manager
Sponsoring Clinician	Dr B Sharland, Locality Lead for Central Bournemouth
Purpose of Report	This report highlights the safeguarding adult activity across Dorset, Bournemouth and Poole for quarters one and two of the financial year 2016/17.
Recommendation	The Governing Body is asked to note the report.
Stakeholder Engagement	<ul style="list-style-type: none"> • The executive lead for adult safeguarding (Director of Quality and Nursing) is a statutory member of the adult safeguarding board; • The Designated Adult Safeguarding Manager (DASM) is a member of a number of the Adult Safeguarding Board's subgroups, including Quality Assurance, Policy and Procedures, Safeguarding Leads Group. • The Designated Adult Safeguarding Manager is the vice chair of the Training, Workforce and Development Group and therefore attends the Dorset Adult Safeguarding Board meetings. • The DASM role includes monthly engagement meetings with all NHS provider safeguarding leads, three local authority safeguarding teams and the Police; • The DASM role in collaboration with the named safeguarding GP's engages with General Practice and Primary Care to provide training, advice and support; • Elements of public engagement have been undertaken through the wider pan Dorset, Bournemouth and Poole Adult Safeguarding Boards and through discussion with the wider communications team in the CCG.
Previous GB / Committee/s, Dates	Performance Meeting 18/10/2016

Monitoring and Assurance Summary

This report links to the following Strategic Principles	<ul style="list-style-type: none"> • Services designed around people • Preventing ill health and reducing inequalities • Sustainable healthcare services • Care closer to home 		
	Yes [e.g. ✓]	Any action required?	
		Yes Detail in report	No
All three Domains of Quality (Safety, Quality, Patient Experience)	✓		✓
Board Assurance Framework Risk Register	✓		✓
Budgetary Impact	✓		✓
Legal/Regulatory	✓		✓
People/Staff	✓		✓
Financial/Value for Money/Sustainability	✓		✓
Information Management & Technology	✓		✓
Equality Impact Assessment	✓		✓
Freedom of Information	✓		✓
I confirm that I have considered the implications of this report on each of the matters above, as indicated	✓		

Initials : VC

1. Introduction

- 1.1 Adult safeguarding is the process of protecting adults aged 18 and over with care and support needs and who are unable to protect themselves from abuse or neglect. The lead responsibility for adult safeguarding is with Local Authorities in partnership with the police and NHS. The responsibility of NHS Dorset CCG is to ensure that safeguarding is integral to service development, clinical governance and risk management arrangements, whilst working with partner agencies.
- 1.2 This six monthly update refers to activity between April and September 2016 and is intended to assure the Governing Body on progress and developments related to the safeguarding adult agenda.

2. CCG Safeguarding Assurance

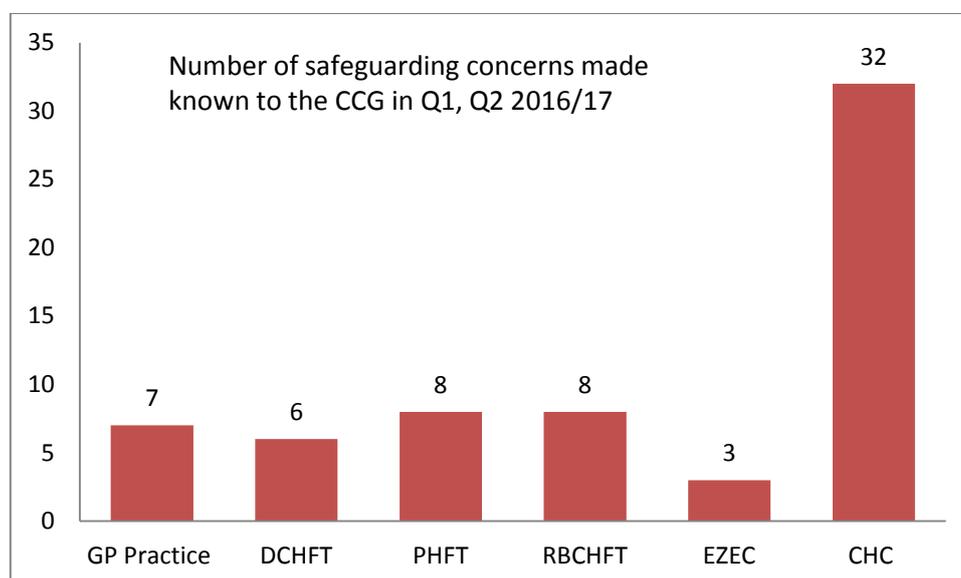
- 2.1 Dorset CCG is compliant with its statutory requirement for safeguarding professionals and receives its statutory annual safeguarding adult training.
- 2.2 The first six months of 2016/17 have been focused on the impact and application of the Care Act both strategically and operationally to continue close collaborative work with the main statutory and partner agencies.
- 2.3 The CCG has two adult safeguarding named GPs who provide two dedicated sessions per week for adult safeguarding.
- 2.4 The Designated Adult Safeguarding Manager (DASM) and named GPs attend the regular tri-monthly Safeguarding Forum held by NHS England Wessex, with the purpose of gaining and disseminating national and local safeguarding information.
- 2.5 An internal audit of the CCG Adult Safeguarding Service took place in quarter one. This provided a finding of Reasonable Assurance and an action plan has been completed for further actions required. Progress will be reported through the Quality Group.

3. Safeguarding Enquires

- 3.1 The Care Act places a duty on Local Authorities to make enquiries, or request other agencies, such as NHS Trusts to do so, in order to establish whether action is needed to prevent abuse, harm, neglect or self-neglect to an adult at risk of harm. This may lead the enquiry into a Section 42 safeguarding enquiry or be closed at the information gathering phase.
- 3.2 The DASM and the named GPs provide specialised health advice and support to the Local Authority of any section 42 safeguarding enquires in primary care made known to the CCG. This is to ensure that wider risks are identified, protections plans are put in place to minimise any larger organisational risks and identify any immediate poor practice.

3.3 A breakdown of enquiries is included below.

Provider Services



3.4 The DASM meets monthly with all NHS provider Safeguarding Leads to gain assurance that safeguarding activity in the provider organisations is appropriately managed and to gain assurance that appropriate reporting of serious incidents (SIRIs) is undertaken.

3.5 Considerable progress has been made in the past six months by triangulating the outcomes from CQC inspections for primary care in order to deliver a targeted approach to surgeries requiring support for adult safeguarding.

3.6 The DASM has worked closely with Continuing Healthcare to support the application of a multi-agency risk management meeting (MARMM) approach for complex patients.

4. Safeguarding Adult Training

4.1 In August NHS England released the second draft of the *Safeguarding adults: Roles and Competence for Health Care Staff – Intercollegiate Document* for consultation. Once finalised, the document will set out the level of adult safeguarding competence required by staff. A final publication date has not been set however once released, it will be shared with the CCG workforce team to ensure all staff employed by the CCG are receiving the required level of training.

4.2 Adult safeguarding awareness training continues to be provided to GPs with the support of the Local Medical Committee (LMC). The training includes an update on the Care Act, Domestic Abuse and PREVENT. Modern Day Slavery will be included in future training. Regular peer review sessions have enabled GPs to discuss current safeguarding issues in a safe environment.

- 4.3 Face to face training is also offered to GP practices if the practice is involved in a safeguarding enquiry.

5. Developments

Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards (DoLs)

- 5.1 The 2016/17 NHS Standard Contract requires all NHS providers to have adequate training provision in place to meet the requirements of the MCA and DoLs. The DASM works in close collaboration with the Mental Capacity Act (MCA) team to continue to raise the profile of the MCA and its interface with the Mental Health Act.
- 5.2 Work has been undertaken during the last six months, to ensure MCA training includes a focus on the transition phase from child to adult as the MCA applies to anyone age 16 years and above.

Domestic Abuse (DA)

- 5.3 During the last six months, progress has been made in raising awareness of DA across primary care. DA is a strong theme in Domestic Homicide Reviews and it is recognised that its affect is experienced by both children and adults.
- 5.4 The main NHS providers have reviewed and updated their policies and procedures for DA following a recent Domestic Homicide Review of an NHS member of staff. Discussion is taking place with the CCG workforce team to ensure resources are available to CCG staff who may be experiencing domestic abuse.
- 5.5 There is recognition that domestic abuse needs to be an area of priority for health providers, particularly in primary care where victims may frequently access services. This will be an area of focus over the next six months.

Self-Neglect and Hoarding

- 5.6 The Strategic task and finish group has developed guidance for the management of self-neglect and hoarding. This guidance will complement the Adult Safeguarding policy and procedures and will support practitioners with proactive management of this client group. The use of the Multi Agency Risk Management Meeting is starting to be embedded into wider practice. The impact of this in terms of demand is currently unknown, but will be monitored.
- 5.7 Self-neglect and hoarding will have an impact on primary care, due to the often complex nature of these individuals and a reluctance to engage.

PREVENT

- 5.8 The CCG continues to offer additional training sessions to Primary Care in PREVENT awareness. Although currently not mandated, it is anticipated that the requirements for PREVENT will include GPs in the future.

Modern Day Slavery and Human Trafficking

- 5.9 Dorset Police have established an anti-slavery partnership, to consider issues of Modern day slavery and human trafficking across the county.
- 5.10 The CCG recently supported the police in a raid on a premises, by providing medical support to the reception centre to ensure there was health oversight of any victim's medical/emotional needs and to educate and signpost to appropriate medical services.

Safeguarding Templates for SystemOne

- 5.11 The DASM and Named GPs, in collaboration with Dorset CCG IT Development Team, have developed a template for the GP electronic notes which will aid GPs in the documentation, coding and availability of adult safeguarding information within the records. The plan is to also utilise this template in Emis - Web.

Safeguarding Bulletins

- 5.12 The Named GPs are producing monthly safeguarding bulletins which are sent to Practices in order to compile Safeguarding News, events and relevant hot topics. They have been well received and evaluated by local GPs.

6. Adult Safeguarding Boards (ASB)

- 6.1 There has been considerable work undertaken by the ASB to ensure closer alignment to the Local Children's Safeguarding Boards in order to strengthen the line of sight for the Board. The Boards are also arranging a safeguarding conference in quarter three.
- 6.2 The named GPs are attending the Safeguarding Adult Boards to ensure that partners are aware of their roles and responsibilities

7. Safeguarding Adult Reviews (SAR)/Case Audits/Whole Service Reviews

- 7.1 The published reports from two recent SARs are awaited. One pertains to a care home where the care provision was poor, leading to significant harm of residents. Themes and actions within the report include the application of the MCA, the development of a pathway for individuals with contractures and a review of the over 75's service and how this integrates into care home service provision.
- 7.2 The second SAR involved a Domestic Homicide Review for an individual with learning disabilities who was murdered. The high level themes identified are the management of Domestic Abuse, Hate Crime and the effectiveness of the Multi Agency Risk Assessment Conference.

- 7.3 Lessons learnt from the safeguarding adult reviews, case audits and whole Service Reviews are disseminated through the GP peer review sessions and in the awareness sessions offered by the DASM.
- 7.4 There are a number of domestic homicide reviews currently being undertaken across Dorset, Bournemouth and Poole, which is creating considerable demand across all services.

8. External Inspections and Reports

- 8.1 The reports of the recent CQC inspections of all NHS providers have been reviewed. There were no outstanding concerns for adult safeguarding.

9. Objectives for the next six months

- 9.1 The DASM and named GPs will continue to understand the wider implications of Modern Day Slavery and Human Trafficking, Adult Sexual Exploitation and Sexual Violence under adult safeguarding across Dorset, Bournemouth and Poole. This work is led by the Community Safety Partnership and the local authorities and is referenced in the multi-agency policy and procedures.
- 9.2 The adult safeguarding team will be developing a bespoke awareness training package for Primary Care around Domestic abuse, which will include its links into Adult Safeguarding.
- 9.3 Links will continue to be built with Continuing Health Care teams to ensure staff are confident in the process and risk management of individuals with complex health and social care needs that may require safeguarding.
- 9.4 The Named GPs will continue to work in collaboration with the DASM to provide assurance of primary care safeguarding adult awareness, the completion of templates for the electronic notes and the on-going development and dissemination of information via the intranet.
- 9.5 The CCG's safeguarding policies are being reviewed to ensure they reflect current practice in adult safeguarding.
- 9.6 Work is in progress to develop a joint Child and Adult safeguarding assurance process for commissioned services. The working group includes both the CCG and Providers and it is anticipated that this will be completed by January 2017 and varied into the contracts.

10. Conclusion

- 10.1 The CCG continues to maintain its statutory obligations and focus on safeguarding adults across Dorset's healthcare system.
- 10.2 The NHS Wessex Forum has provided a governance pathway to take forward the national safeguarding agenda and has provided useful direction and collaboration with others in the Wessex area.

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