

NHS DORSET CLINICAL COMMISSIONING GROUP
CLINICAL COMMISSIONING GOVERNING BODY
WEYMOUTH INTEGRATED ASSESSMENT AND TREATMENT SERVICE

Date of the meeting	18/03/2015
Author	H Nettle - Principal Programme Lead, Review Design and Delivery West
Sponsoring Board Member	Dr P Blick – Locality Chair for Central Bournemouth
Purpose of Report	To inform members of a proposed service change.
Recommendation	The Governing Body is asked to approve , subject to the outcomes of CSR, the commissioning proposal for an Urgent Care Service (or centre) based at Weymouth Community Hospital. This fits with the NHS 5 year forward, as well as the CSR emerging models of care, for urgent and emergency care.
Stakeholder Engagement	Project Team includes clinicians from partner organisations; DHUFT, SWAST, The Practice PLC and Social Services and locality GPs. There have been two early stakeholder engagement events. One event specifically with member practice GPs and staff. A second wider engagement event that included over 60 stakeholders from the local community, including patient and carer representatives.
Previous GB / Committee/s, Dates	20/01/2014 – to note 15/09/2014 – to note

Monitoring and Assurance Summary

This report links to the following Strategic Principles	<ul style="list-style-type: none"> • Services designed around people • Sustainable healthcare services • Care closer to home 		
	Yes [e.g. ✓]	Any action required?	
		Yes Detail in report	No
All three Domains of Quality (Safety, Quality, Patient Experience)	✓		✓
Board Assurance Framework Risk Register	✓		✓
Budgetary Impact	✓		✓
Legal/Regulatory	✓	✓	
People/Staff	✓		✓
Financial/Value for Money/Sustainability	✓	✓	
Information Management & Technology	✓		✓

9.7

Equality Impact Assessment	✓	✓	
Freedom of Information	✓		✓
I confirm that I have considered the implications of this report on each of the matters above, as indicated	✓		

Initials : HN

1. Introduction

- 1.1 The CCC supported the extension of the Weymouth Health Centre/GP led walk in centre contract and for a Project Board to be established to explore the opportunities presented to commission a service built on the foundations of these services. The Project Board has explored opportunities that include better integration, both vertical and horizontal, to provide a seamless approach to urgent or non-elective patient care.
- 1.2 Following exploring options, a proposed service model was presented to stakeholders and the wider public over an extensive 9 week engagement period to seek views. This period also included a market engagement event to gain an early assessment of the market.
 - 1.1. Feedback from stakeholders, including the wider general public, has been positive with overall support of the proposed model.

2. Report

- 2.1 The attached commissioning proposal, see appendix one, details a proposed service change for the three different community services that are separately contracted but all based at Weymouth Community Hospital (WCH):
 - The GP led Walk In Centre (WIC)- Provided by the Practice PLC
 - Minor Injuries Unit (MIU) - provided by Dorset HealthCare University NHS Foundation Trust
 - Out of Hours (OOH) Service. provided by South Western Ambulance NHS Trust
- 2.2 This proposed service change brings together and integrates the WIC, MIU and OOH to become one Urgent Care Centre (or service). The Urgent Care service (or Centre) will offer assessment and treatment that will meet the needs of the local population in Weymouth, surrounding population of Mid and West Dorset and visitors to the area. This service model supports the Clinical Service Review (CSR) through providing efficient, effective, quality, safe and sustainable healthcare solution for the local health economy.
- 2.3 The following project objectives were agreed:
 - Integrated working between The GP Led Walk In Centre, Minor Injuries Unit and Out of Hours Services currently provided in Weymouth Community Hospital to improve healthcare for those who live in and visit south Dorset
 - Focus on meeting needs of vulnerable, homeless and disadvantaged
 - Help the right patient see the right professional at the right time
 - Use resources efficiently to the benefit of local community and visitors
 - Ensure best communication between all those involved in an episode of care
 - To achieve new service by 2016 at the latest.

Legal /Regulatory

- 2.4 The current contract, with the two year extension, for the Walk In Centre and The Health Centre expires on the 30th June 2016. Further contract extension would be in breach of contract and procurement rules leaving the CCG vulnerable to challenge.

Equality Impact Assessment

- 2.5 This is being explored in line with the project plans.

Financial/Value for Money/Sustainability

- 2.6 Within the current financial envelope.

3. Conclusion

- 3.1 If the Governing Body approves the commissioning proposal, subject to confirmation that the proposals are consistent with the outcome CSR review (design and engage phase completing in spring 2015), the Project Board will initiate the procurement planning and process to secure the proposed service model by the 1st July 2016.

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APPENDICES	
Appendix 1	Commissioning Proposal