



**Dorset  
Clinical Commissioning Group**

NHS Dorset Clinical Commissioning Group - Business Intelligence

# Corporate Performance Report September 2015

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**Supporting people in Dorset to lead healthier lives**

### NHS Dorset Clinical Commissioning Group - Organisational Standards

Operational Standards	Indicator Definition	PERIOD	CCG	RBH	PHT	DCH	DHUFT	Salisbury	Yeovil	SWAST
Referral To Treatment waiting times for non-urgent consultant-led treatment	Patients on incomplete non-emergency pathways (yet to start treatment) should have been waiting no more than 18 weeks from referral (Aggregate Level)	Sep-15								
	Zero tolerance of over 52 week waiters	Sep-15								
Cancer waits – 2 week wait	Maximum two-week wait for first outpatient appointment for patients referred urgently with suspected cancer by a GP	Aug-15								
	Maximum two-week wait for first outpatient appointment for patients referred urgently with breast symptoms (where cancer was not initially suspected)	Aug-15								
Cancer waits – 31 days	Maximum one month (31-day) wait from diagnosis to first definitive treatment for all cancers	Aug-15								
	Maximum 31-day wait for subsequent treatment where that treatment is surgery	Aug-15								
	Maximum 31-day wait for subsequent treatment where that treatment is an anti-cancer drug regimen	Aug-15								
	Maximum 31-day wait for subsequent treatment where the treatment is a course of radiotherapy	Aug-15								
Cancer waits – 62 days	Maximum two month (62-day) wait from urgent GP referral to first definitive treatment for cancer	Aug-15								
	Maximum 62-day wait from referral from an NHS screening service to first definitive treatment for all cancers	Aug-15								
Category A ambulance calls	Category A Red 1 calls resulting in an emergency response arriving within 8minutes	Sep-15								
	Category A Red 2 calls resulting in an emergency response arriving within 8minutes	Sep-15								
	Category A calls resulting in an ambulance arriving at the scene within 19 minutes	Sep-15								
111 Service	Calls answered within 60 seconds (following completion of the initial answerphone message)	Sep-15								
Ambulance Handovers	All handovers between ambulance and A&E must take place within 15 minutes	Sep-15								
Ambulance Crews	Following handover between ambulance and A&E ambulance crew should be ready to accept new calls within 15 minutes	Sep-15								
Diagnostic test waiting times	Patients waiting for a diagnostic test should have been waiting no more than 6 weeks from referral	Sep-15								
A&E waits	Patients should be admitted, transferred or discharged within 4hours of their arrival at an A&E department	Sep-15								
	No waits from decision to admit to admission (trolley waits) over 12 hours	Sep-15								
Cancelled Operations	All patients who have operations cancelled, on or after the day of admission (including the day of surgery), for non-clinical reasons to be offered another binding date within 28 days, or the patient's treatment to be funded at the time and hospital of the patient's choice	Q1								
	No urgent operation to be cancelled for a 2nd time	Sep-15								
Mental Health	Care Programme Approach (CPA): The proportion of people under adult mental illness specialities on CPA who were followed up within 7 days of discharge from psychiatric in-patient care during the period	Sep-15								
IAPT/Steps to Wellbeing	Proportion of people who have depression and/or anxiety disorders who receive psychological therapies	Sep-15								
	Proportion of people who complete treatment who are moving to recovery	Sep-15								
Prescribing	Failure to Publish Formulary									