

**NHS DORSET CLINICAL COMMISSIONING GROUP  
GOVERNING BODY MEETING  
CHIEF OFFICER UPDATE**

<b>Date of the meeting</b>	16/07/2014
<b>Author</b>	C Lakeman – Governing Body Secretary
<b>Sponsoring Board Member</b>	T Goodson – Chief Officer
<b>Purpose of Report</b>	To inform the Governing Body on matters of interest.
<b>Recommendation</b>	The Governing Body is asked to <b>Note</b> the report.
<b>Stakeholder Engagement</b>	N/A
<b>Previous GB / Committee/s, Dates</b>	N/A

**Monitoring and Assurance Summary**

<b>This report links to the following Assurance Domains</b>	<ul style="list-style-type: none"> <li>• Quality</li> <li>• Engagement</li> <li>• Outcomes</li> <li>• Governance</li> <li>• Partnership-Working</li> <li>• Leadership</li> </ul>		
<b>I confirm that I have considered the implications of this report on each of the matters below, as indicated:</b>	<b>Yes</b> [e.g. ✓]	<b>Any action required?</b>	
		<b>Yes</b> Detail in report	<b>No</b>
All three Domains of Quality (Safety, Quality, Patient Experience)	✓		✓
Board Assurance Framework / Risk Register	✓		✓
Budgetary Impact	✓		✓
Legal / Regulatory	✓		✓
People / Staff	✓		✓
Financial / Value for Money / Sustainability	✓		✓
Information Management & Technology	✓		✓
Equality Impact Assessment	✓		✓
Freedom of Information	✓		✓

Initials CGL

## 1. Introduction

- 1.1 This report aims to provide a briefing for Governing Body members on key issues currently being managed or reviewed by the Dorset Clinical Commissioning Group (CCG).
- 1.2 Further information on each of the issues is available from the identified lead Director.

## 2. Items of Interest

### **Clinical Services Review update**

**Lead Director : Jane Pike, Director of Service Delivery**

- 2.1 From the 47 companies that initially expressed an interest, 13 have put in a formal expression of interest. The initial shortlist has now been completed and we will be inviting 5 of the 13 to move onto the next stage and submit their full tender proposal. Of the 5, it is likely that a final shortlist will be invited for interview and presentation on 4 September 2014. (Governing Body members may wish to hold this date).
- 2.2 An interim project manager, Jean Eksteen, has been appointed.

### **Wessex Assurance Checkpoint meeting**

**Lead : Tim Goodson, Chief Officer**

- 2.3 The 2013-14 quarter 4/year end assurance checkpoint meeting with NHS England has now been held. The executive was accompanied by Forbes Watson and Teresa Hensman to give an update on the six assurance domains. The CCG now awaits the final assessment from NHS England. The draft position, subject to ratification, was that the CCG was 'fully assured' in two domains 'assured with support' in four and 'not assured' in zero domains. It was felt the meeting had generally gone well and we were content with the process.

### **Primary Care Co-commissioning**

**Lead Director : Jane Pike, Director of Service Delivery**

- 2.4 Following the Membership Event on 11 June 2014, the CCG has submitted an expression of interest to jointly commission primary care services with NHS England. We now await formal feedback on our expression to enable us to take forward the process. In the meantime, we will continue to work-up our own developments in supporting primary care. Please see agenda item 9.5 for further information.

## **Dorset Health and Wellbeing Board update**

**Lead : Tim Goodson, Chief Officer**

- 2.5 Dorset Health and Wellbeing Board has approved a new membership for the Board reducing it from 28 to 16. CCG attendance will comprise of two officers, Tim Goodson and Forbes Watson, and three additional GPs to cover the geographical area.

## **Bournemouth and Poole Health and Wellbeing Board update**

**Lead : Jane Pike, Director of Service Delivery**

- 2.6 Items for noting:-

### **Annual Report of the Bournemouth and Poole Local Safeguarding Children Board**

The annual report of the LSCB was received and noted and the Independent Chair was thanked for attending the meeting to present the report.

### **Adoption of refreshed Health and Wellbeing Strategy**

1. The refreshed Bournemouth and Poole Health and Wellbeing Strategy 2013-2016 was formally adopted.
2. Members of the Board who act as the links to the six Major Change Programmes were asked to include in their reports to the Board, including the annual report, details of progress made against the performance outcome measures.

### **Annual Report on Health on the Local Population – Bournemouth and Poole**

It was proposed that the 2014 report focus on an overarching and important health issue for Bournemouth and Poole and this would be used to focus questions around the potential to improve outcomes for the population by using a pathway approach.

The briefing paper stated that in terms of defining a significant population health issue, it was proposed to focus on cardiovascular disease.

Decision made : that Members of the Board contact the Assistant Director of Public Health direct within the next three weeks if they had any issues to raise in respect of the proposed focus of the 2014 Annual Report on the Health of the Local Population in Bournemouth and Poole.

### **Non-emergency Passenger Transport Service (NEPTS)**

**Lead Director : Jane Pike, Director of Service Delivery**

- 2.7 The Dorset Health Scrutiny Committee met on 24 June 2014 to revisit this area following a difficult implementation for the single Dorset provider. The CCG and other interested organisations were well represented. The service continues to improve and the main areas of difficulty have now been generally overcome, but there are still areas where further improvement is required. The Scrutiny Committee has requested further information on those areas.

### **111 service**

**Lead Director : Jane Pike, Director of Service Delivery**

- 2.8 111 has continued to be an area of focus over the last few months as the 60 second call answering target has not been consistently met over the full 7/7 week. This has led to a higher than acceptable call abandonment rate. We have been working with the South Western Ambulance Foundation Trust (SWAST) as well as the three other CCGs that commission the service from the Trust to improve the position. Dorset had been delivering the target but our performance dropped when the other three CCGs went live with their service with SWAST. Dorset's dedicated call centre was then used to assist the other CCGs' performance whilst new staff were trained up for them. We have now reverted to primarily a Dorset service which has resulted in an improvement in delivering the target. SWAST has consistently maintained a low 'ambulance dispatch rate' and 'recommend A&E attendance' rate throughout this difficult period, which has assisted with the wider urgent/emergency care pressures. Further information is provided within the Performance report at agenda item 9.2.

### **Urgent Care Pressures**

**Lead Director : Jane Pike, Director of Service Delivery**

- 2.9 Across Dorset we have continued to see very high levels of A & E attendance and urgent care admissions. This has put considerable pressure on the acute trusts, both in terms of day to day operational resilience and financially. Dorset CCG ran several county-wide resilience conference calls to co-ordinate partner organisations' responses to the pressures. It was pleasing to note the improvement in discharges following the calls, but the overall urgent care pressures remain high and we haven't seen the historic post winter reduction in this area.

### **The Purbeck Healthcare Fit for the Future Project**

**Lead Director : Jane Pike, Director of Service Delivery**

- 2.10 The Purbeck Healthcare Fit for the Future Project ('the Purbeck Project') has reshaped its work programme to reflect the changing strategic context, for example the Better Together Programme and Urgent Care Review, this is to ensure that its conclusions can inform and fit with the wider work underway in Dorset. It has now defined four specific workstreams that will conclude by the end of September 2014. They are:
- Workstream 1: Testing the specification for an Integrated Locality Team for Purbeck. This is linking closely with the Better Together work on developing the specification.
  - Workstream 2: Assessing the impact of the new community model on the need for beds (community hospital and acute hospital) for the Purbeck population.
  - Workstream 3: Identifying the priority service gaps to support the new model of care – which services can be provided more locally, in an affordable and sustainable way, to have maximum benefit for local people.
  - Workstream 4: Work with third sector and building community capacity to complement statutory provision in a network of service. Linking with work underway within Dorset County Council.
- 2.11 A comprehensive report from the Purbeck Project will be produced in October 2014. It will include a report on 'lessons learned' that can be used for the benefit of similar projects across Dorset.

### **Dorset CCG 5 Year Strategy and 2 Year Delivery Plan Update**

**Lead Director : Charles Summers, Director of Engagement and Development**

- 2.12 The CCG submitted its 5 Year Strategy and 2 Year Delivery Plan to NHS England on 4 April 2014 in line with the national planning guidance. Feedback was received on our plans on 2 May 2014, which in the main was positive, however the Area Team requested further information to be added to both the 5 Year Strategy and 2 Year Delivery Plan to enhance the story and a more detailed version of the Plan on a Page was required to complement the submission. In response to feedback, relevant amendments were made prior to the final submission on 20 June 2014.

2.13 The next steps following national sign off are:

- To share the suite of documents (Plan on a Page, 5 Year Strategy, 2 Year Delivery Plan) with stakeholders;
- To upload suite of documents onto internet and intranet with communications via twitter/ facebook to let stakeholders know they are available;
- To further develop the easy read version of the strategy through a focus group of learning disability services users, communications and strategy team. The group is also looking at other media approaches to communicating our strategy.

### **3. Conclusion**

3.1 These are the matters of interest that I wish to bring to the attention of the Governing Body.

**Author's name and Title : C Lakeman, Governing Body Secretary**

**Date : 25/06/2014**

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