

**NHS DORSET CLINICAL COMMISSIONING GROUP
GOVERNING BODY MEETING
CHIEF OFFICER UPDATE**

Date of the meeting	17/09/2014
Author	C Lakeman – Governing Body Secretary
Sponsoring Board Member	T Goodson – Chief Officer
Purpose of Report	To inform the Governing Body on matters of interest.
Recommendation	The Governing Body is asked to Note the report.
Stakeholder Engagement	N/A
Previous GB / Committee/s, Dates	N/A

Monitoring and Assurance Summary

This report links to the following Strategic Principles	<ul style="list-style-type: none"> • Services designed around people • Preventing ill health and reducing inequalities • Sustainable healthcare services • Care closer to home 		
	Yes [e.g. ✓]	Any action required?	
		Yes Detail in report	No
All three Domains of Quality (Safety, Quality, Patient Experience)	✓		✓
Board Assurance Framework/Risk Register	✓		✓
Budgetary Impact	✓		✓
Legal/Regulatory	✓		✓
People/Staff	✓		✓
Financial /Value for Money/Sustainability	✓		✓
Information Management & Technology	✓		✓
Equality Impact Assessment	✓		✓
Freedom of Information	✓		✓
I confirm that I have considered the implications of this report on each of the matters above, as indicated	✓		

Initials : CGL

1. Introduction

- 1.1 This report aims to provide a briefing for Governing Body members on key issues currently being managed or reviewed by the Dorset Clinical Commissioning Group (CCG).
- 1.2 Further information on each of the issues is available from the identified lead Director.

2. Items of Interest

Urgent Care

Lead Director : Jane Pike, Director of Service Delivery

- 2.1 Levels of hospital admissions, people presenting to A & E and referrals from 111 and out of hours continue to be well above expected levels. This represents an ongoing very high risk to the operational delivery of the NHS in Dorset. Similar workload pressures are being experienced in both Social Care and Primary Care.

An Urgent Care Summit was held on 29 August to try to understand some of the key drivers and explore future actions. The CCG and all partner organisations are continuing to focus on this critical area and it currently remains the highest operational and financial risk facing the Dorset health community.

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Lead Director: Jane Pike, Director of Service Delivery

- 2.2 Service delivery of this area has continued to improve following additional CCG investment. The concerns still remain that further work is needed to deliver the expected standards of delivery.

Patient Transport Service (PTS)

Lead Director : Jane Pike, Director of Service Delivery

- 2.3 Service delivery of this area has continued to improve following additional CCG investment. The concerns still remain that further work is needed to deliver the expected standards of delivery.

Financial position

Lead Director: Paul Vater, Chief Finance Officer

- 2.4 Members are referred to the increased financial risks being identified within the Finance Paper, particularly associated with urgent care pressures as above, and continuing healthcare. The increased financial risk is of concern given the overall position of Dorset's NHS providers in 2014-15 and the

financial forecast going forward. The Chief Finance Officer will cover in more detail in his report but this is now of high concern.

CQC visits

Lead Director : Sally Shead, Acting Director of Quality

- 2.5 Members should be aware that CQC have done follow up visits at the Royal Bournemouth Hospital and Waterston Ward at Forston Clinic (Dorset Healthcare Foundation Trust). Members will recall the initial reports were highly critical of some areas. We await the CQC's reports following these two visits.

Clinical Services Review

Lead Director : Jane Pike, Director of Service Delivery

- 2.6 A Stakeholder and Panel Assessment Day was held on 4 September 2014. The day was very well supported by stakeholders including members of the public, local authorities, foundation trusts and MPs and a recommendation has been made to the Governing Body in relation to the outcome of the day.

CCG Accommodation Works update

Lead Directors: Charles Summers, Director of Engagement and Development (Accommodation). Paul Vater, Chief Finance Officer (IT replacement)

- 2.7 During 2013 and early 2014, accommodation works were undertaken at Canford House, Poole and Vespasian House, Dorchester. The main work included the re-configuration of office layouts and a large scale replacement IT equipment and infrastructure to provide a consistent and efficient work environment, designed around the commissioning support services.
- 2.8 Further minor works were undertaken at Mey House, Poundbury (CHC Team) and the Patient Contact Centre, Boscombe, to apply the same environmental standards.
- 2.9 The works are in response to the significant accommodation release at Canford House, (entire top floor halving the accommodation at that site) in September 2013 and the hand back of Victoria House, Ferndown (the entire building, blocks A & B, has been handed back to the landlord leaving no NHS presence on site) in early Summer 2013. This has enabled the CCG to consolidate its footprint, future proof organisational changes and provide hot-desking facilities across the CCG premises to staff and NHS partners working with us locally.
- 2.10 An Internal Audit report relating to work undertaken to date will be presented at the Audit & Quality Committee in October. A supporting report providing additional context to the works undertaken will also be received.

- 2.11 Phase 2 structural works to Vespasian House is due to commence later this year subject to landlord and planning permission approval.
- 2.12 Through the accommodation consolidation there will be an ongoing net saving to the CCG of c£900k. These funds have been deployed to support the accommodation and IT works in year one.

3. Conclusion

- 3.1 These are the matters of interest that I wish to bring to the attention of the Governing Body.

Author's name and Title : C Lakeman, Governing Body Secretary

Date : 28 August 2014

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