

NHS DORSET CLINICAL COMMISSIONING GROUP
GOVERNING BODY MEETING
COMMISSIONING SUPPORT SERVICES ANNUAL REPORT 2016/17

Date of the meeting	19/07/2017
Author	T Larby, Assurance Lead
Sponsoring Board Member	T Goodson, Chief Officer
Purpose of Report	This is the Annual Report for 2016/17 which provides assurance to demonstrate that the commissioning support services are still fit for purpose and value for money.
Recommendation	The Governing Body is asked to note the report.
Stakeholder Engagement	All Directors have been involved in the compilation and all staff given the opportunity to complete the staff survey.
Previous GB / Committee/s, Dates	N/A

Monitoring and Assurance Summary

This report links to the following Strategic Principles	<ul style="list-style-type: none"> • Services designed around people • Preventing ill health and reducing inequalities • Sustainable healthcare services • Care closer to home 		
	Yes	Any action required?	
		Yes	No
All three Domains of Quality (Safety, Quality, Patient Experience)	✓		✓
Board Assurance Framework Risk Register	✓		✓
Budgetary Impact	✓		✓
Legal/Regulatory	✓		✓
People/Staff	✓		✓
Financial/Value for Money/Sustainability	✓		✓
Information Management & Technology	✓		✓
Equality Impact Assessment	✓		✓
Freedom of Information	✓		✓
I confirm that I have considered the implications of this report on each of the matters above, as indicated	✓		

Initials : TL

1. Introduction

- 1.1 This is the Clinical Commissioning Group's annual report of its in-house commissioning support service. The purpose of this report is to provide an annual overview and assurance on the work being undertaken by the commissioning support service in a clear and transparent way and to demonstrate quality and value for money for the activities performed.

2. Report

- 2.1 In 2013 as part of the NHS reforms NHS Dorset CCG took the strategic decision to have its commissioning support services (CSS) integrated within the CCG and the rationale behind this model of support still stands today.
- 2.2 The CSS have continued to deliver and be successful in providing excellent support as well as being cost effective. This has been enhanced by local knowledge and established effective working relationships across the health community in Dorset.
- 2.3 The full report shows how we have developed and improved as a support service over the last 12 months, listened to feedback and views to challenge established working practices.
- 2.4 Results from the 2016 staff survey and CSS performance dashboard are included and these will be used to inform areas for development during 2017/18. This will be another challenging year where we will be aligning our support services to support delivery of the CCG's priorities as set out in our system-wide Sustainability and Transformation Plan.
- 2.5 There has been a lot of good work seen within the directorates which has made a real difference to the health of the population of Dorset within our fourth year of operation and this has been achieved with running costs of £21.41 per head of population for 2016/17. Some of the achievements in 2016/17 have been that:
- we continue to grow and develop to take on the challenges of fully delegated authority for primary care commissioning from NHS England. This has included challenges in terms of unsustainability of some practices which has led to several mergers this year; launching a primary care support offer to GP practices;
 - the previously unassessed periods of care (PUPOC) project was completed by 31 December 2016, within the timeframe set by NHS England. The Continuing Healthcare team are also well positioned to meet any new demands that may be requested over the coming year following this project;
 - two large public consultations were successfully undertaken and concluded – one for the mental health review and one for the clinical services review.

2.6 Our priorities for 2017/18 will focus on our transformation programmes as set out in the CCG's Annual Operating Plan 2017-19 and are:

- prevention at scale;
- integrated community and primary care services;
- one acute network;
- leading and working differently;
- digitally enabled Dorset.

2.7 These programmes are inter-related, and will be delivered within the health and social care system's shared Sustainability and Transformation Plan and delivered in partnership across the health community in Dorset through partnership programmes.

2.8 The full report is available on our website at <http://www.dorsetccg.nhs.uk/aboutus/css-assurance.htm>

3. Conclusion

3.1 There are major challenges ahead but it is viewed that the commissioning support services are well placed, even if continually tested, to respond to the transformational change.

3.2 The Governing Body is asked to note the report as part of the continuing assurance process.

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Date : 27/06/2016

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