

**NHS DORSET CLINICAL COMMISSIONING GROUP
GOVERNING BODY SPECIAL MEETING
INDEPENDENT SERVICE AUDITOR REPORTS**

Date of the meeting	23/05/2018
Author	A Gladwell, Head of Financial Accounts
Purpose of Report	NHS Dorset CCG relies on a number of third parties for aspects of its financial environment. These are subject to independent service auditor review and the reports subsequently produced have been reviewed by the CCG's Finance Department.
Recommendation	The Governing Body is asked to note this report on the independent service auditor reports received by the CCG.
Stakeholder Engagement	Audit & Quality Committee, CCG management, internal audit, external audit, CCG staff.
Previous GB / Committee/s, Dates	N/A

Monitoring and Assurance Summary

This report links to the following Strategic Objectives	<ul style="list-style-type: none"> Leading and Working Differently 		
	Yes [e.g. ✓]	Any action required?	
		Yes Detail in report	No
All three Domains of Quality (Safety, Quality, Patient Experience)	✓		✓
Board Assurance Framework Risk Register	✓		✓
Budgetary Impact	✓		✓
Legal/Regulatory	✓		✓
People/Staff	✓		✓
Financial/Value for Money/Sustainability	✓		✓
Information Management & Technology	✓		✓
Equality Impact Assessment	✓		✓
Freedom of Information	✓		✓
I confirm that I have considered the implications of this report on each of the matters above, as indicated	✓		

Initials: AG

1. Introduction

- 1.1 NHS Dorset CCG relies on a number of systems and process administered by third parties. These are subject to independent service audits, to report on the effectiveness of controls.
- 1.2 The organisations and areas the CCG have received reports for are:
- NHS Shared Business Services (NHS SBS) – Finance & Accounting
 - NHS Business Services Authority (NHS BSA):
 - * Dental Payments Process
 - * Prescription Payments Process
 - Capita – Primary Care Support England (Interim)
 - NHS Digital – GP Payments
- 1.3 The Audit and Quality Committee is asked to note this report.

2. Background

- 2.1 As with many other public and private sector entities, NHS Dorset CCG relies on service organisations to carry out services on its behalf and these often impact on internal controls. These services may be specific tasks or entire business functions.
- 2.2 The CCG, therefore, needs assurance that control procedures at service organisations complement those operated by the CCG itself. This assurance can be gained through reports on internal controls prepared by a reporting accountant engaged by the service organisation that can then be shared with its customers.
- 2.3 The objective is to provide assurance in a cost effective manner by reducing duplication that would otherwise arise if each customer's own internal and external auditors separately assessed controls.
- 2.4 The independent service auditors for each organisation we have received reports for are:
- NHS SBS – PricewaterhouseCoopers LLP
 - NHS BSA – PricewaterhouseCoopers LLP
 - Capita – KPMG LLP
 - NHS Digital – PricewaterhouseCoopers LLP
- 2.5 Reports are prepared in accordance with the International Standards on Assurance Engagements 3000 and 3402 (ISAE 3000 and ISAE 3402).

4.6

- 2.6 The Capita report has a qualified opinion, which had been anticipated. The issues identified were therefore subject to substantive testing of transactions by external audit as part of their audit plan to ensure the veracity of the figures reported by the CCG.
- 2.7 In 2016/17, NHS Digital also received a qualified opinion, but the issues identified in that period have now been resolved.
- 2.8 Service auditor reports are provided in strict confidence. Relevant details are available on request through Finance and are not to be shared except where required by law or regulation.
- 2.9 At the date of reporting, the CCG has not received a copy of the NHS ESR Electronic Staffing Record Programme or the final Capita service auditor report for 2017/18.

3. Conclusion

- 3.1 The Governing Body is asked to note this report.

Author's name and Title Andrew Gladwell, Head of Financial Accounts

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Date : 16 May 2018

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